



What Does “All-Inclusive” Mean?

You may be wondering exactly what you can expect when you book an all-inclusive Hola Supported Holiday. Read below to find out what is and isn't included in your holiday.

Things that are included:

- Flights
- Accommodation in an apartment on a 5 star resort
- Transport to the resort from Spanish airport
- All meals in the apartment – breakfast, packed lunch and evening meal.
- Tea, coffee, breakfast juice and cordial
- Activities which are listed in the 'Included' section on each individual holiday page on the website
- 24 hour carer support throughout the holiday

Things that are not included:

- Alcohol
- Fizzy drinks
- Single room supplement
- Overnight stay in airport hotel
- Travel insurance (We advise you to take this out when booking your holiday as all deposits are non-refundable. Read our terms and conditions for more information.)
- Meals and drinks on the plane or in the airport on travel days
- Meals and drinks guests choose to eat/drink outside the apartment in restaurants, cafes etc.
- Door to door pick up to and from UK airport
- Entrance fees, unless listed in the included part of the holiday write up on the website

See our [terms and conditions](#) for more information. If you are unsure about anything please [contact us online](#) or call 01536 428370.