



## How to book your Hola Supported Holiday

1. Choose your holiday from the range of holidays that we offer.
2. Please ring (07877 072741) or email us to check that the holiday and the dates that you require are available.
3. If the holiday and dates are available we will require you to complete our detailed Care Plan. This needs to be completed to ensure that we are able to meet all your needs on one of our holidays. This can either be downloaded from our website, [www.holasupportedholidays.co.uk](http://www.holasupportedholidays.co.uk), emailed or posted to you. Let us know which you prefer.
4. Please then return the Care Plan to us and we will send out an invoice for the holiday deposit. Once your deposit is received we will confirm your booking.
5. The balance needs to be paid 12 weeks before the commencement of your holiday with us. If paying by cheque this needs to be cleared before your holiday with us.
6. Please refer to the website for our Terms and Conditions.
7. Two weeks prior to your holiday we will provide details of pick up, drop off times.